

The Honorable Michael K. Powell  
Chairman  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

Dear Chairman Powell:

I have been a subscriber to a relatively small ISP for 7 years now, and I want it no other way. Why cater to the big 5 or 6 companies? Will they provide me with better service? NO!!! I tested using one of the larger companies, but when it got right down to it, I stuck with who I TRUST! Everybody seems to think that bigger means better, but this is certainly not the case. In my opinion, smaller means better, better service, better competition, better Interaction. Everything is Wal-mart and everybody else, McDonalds and everybody else, Microsoft and everybody else. For once why can't it be everybody else and AOL or everybody else and Direct TV. Why can't the little guys ever get the upperhand? Is it because they are not lining your pockets with the almighty dollar?

Thanks for your time

Sincerely,

Rob Pena  
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Georgetown, KY 40324